



भारतीय अन्तर्देशीय जलमार्ग प्राधिकरण

(पोत परिवहन मंत्रालय, भारत सरकार)

मुख्यालय : ए-13, सेक्टर-1, नौएडा-201 301, (उ० प्र०)

INLAND WATERWAYS AUTHORITY OF INDIA

(Ministry of Shipping, Govt. of India)

Head Office : A-13, Sector-1, Noida-201 301 (U.P.)

Website : www.iwai.gov.in | www.iwai.nic.in

Tel. : +91-120-2544036, 2543972, 2527667, 2448101 Fax : +91-120-2544009, 2544041, 2543973, 2521764

F. No. IWAI-13017/16/2021-CAO

Date: 27th Feb, 2023

OFFICE ORDER

Sub: Non-disbursement of pension/family pension without any valid reason/ information to IWAI/beneficiaries – reg.

As per statement received from LIC of monthly pension disbursement, it is noticed that 38 nos. of pensioners including family pensioners have not been received their pension/family pension for the month of Jan-2023.

2. The pension had been stopped by the LIC suddenly without any valid reason/information to IWAI/beneficiaries.
3. Non-disbursement of pension/ family pension without any valid reason/ information to IWAI/ beneficiaries suddenly is infringement of their Right to receive pension/family pension without interruption.
4. Such kind of sudden stoppage of pension/ family pension is leading to financial hardship to the pensioners/family pensioners. To resolve these kinds of issues expediently in future, it is necessary to maintain a data bank of all pensioners/family pensioners including therein contact no. (Mobile no./landline no.), e-mail id (if any), Aadhar Card no., Pan Card no., residential address & correspondence address) of pensioners/family pensioners.
5. It has been noticed many a times that the information/documents regarding Death/re-marriage/In-eligibility to get family pension etc. are not intimated/provided to Head office on real time basis till the Life Certificate becomes due by regional offices/Sub offices. This results financial loss to the Authority due to excess payment of pension/family pension by LIC (Pension disbursement Authority).
6. To ensure the above, the Competent Authority has constituted a Committee comprising the following officers to conduct Video Conferencing with the concerned in-charge of Regional Offices to confirm the date and time for face-to-face interaction with beneficiaries/ pensioners and to collect information with the help of respective office-in-charge:

- i. Sh. Mukesh Kumar Sharma, Section Officer, IWAI, Noida
- ii. Sh. Mohan Singh, Accounts Officer, IWAI, Noida
- iii. Sh. Rajpal Singh, Assistant, IWAI, Noida
- iv. Sh. Bhanu Jain, Accounts Assistant, IWAI, Noida

Contd...2/

7. The above Committee Members have been deputed to confirm the status of pensioners/family pensioners and to have first-hand information regarding their complaints/grievances/queries against non/delayed receipt of pension and other wanting information etc.

This issues with the approval of the Competent Authority.


27.02.23
(Neeraj Singh)
Asst. Secretary (A&E)
E-Mail: nsingh@iwai.gov.in
Phone No. 0120-2474050

To:

- i. Sh. Mukesh Kumar Sharma, Section Officer, IWAI, Noida
- ii. Sh. Mohan Singh, Accounts Officer, IWAI, Noida
- iii. Sh. Rajpal Singh, Assistant, IWAI, Noida
- iv. Sh. Bhanu Jain, Accounts Assistant, IWAI, Noida

Copy to (By E-Mail):

- i) P.A. to Secretary, IWAI, Noida
- ii) Chief Accounts Officer, IWAI, Noida
- iii) Director, IWAI, Patna/ Kochi/ Guwahati/Bhubaneswar
- iv) Dy. Director, IWAI, Kolkata
- v) IT Cell – For uploading on IWAI Website
- vi) Hindi Cell – For Hindi Translation
- vii) Master Copy / Office Copy